



UNIVERSITY  
OF  
WINCHESTER

To provide transformational  
education and opportunities  
for our students



WINCHESTER  
STUDENTS' UNION

Student Led, Student  
Delivered. Students  
Empowered.

2026/27

# Student Charter

The Student Charter states how the University, Students' Union and students will work in partnership to create a collaborative, respectful and supportive environment so all members of our University community can flourish. This Charter, co-written by the University and Students' Union and approved by the University's Student Experience Committee and the Union's Student Senate, speaks to our value of Shared Endeavour and embodies the expectations and commitments shared by staff, Union and students.

## The University of Winchester

Will provide a transformational learning experience through:

### EDUCATION

Providing high-quality, inclusive teaching and learning opportunities and resources.

### SUPPORT

Supporting students at each stage of their university journey, through personal and professional development.

### OPPORTUNITY

Offering inclusive opportunities for our students to explore their subject interests and their interest in the wider world, as part of our approach to support and develop the 'whole person.'

## Winchester Students' Union

Will work to support our students to thrive through:

### REPRESENTATION

Ensuring, through democratic and elected functions, that we are enabling and representing student voice across the institution.

### SUPPORT

Offering independent advice, signposting students to support services, and creating spaces to focus on wellbeing and peer support.

### OPPORTUNITY

We will create spaces for students to belong, by providing sports teams, societies, and representational networks, as well as wider extra-curricular opportunities.

## Our Students

Will take responsibility for their experience through:

### PARTNERSHIP

Working collaboratively and respectfully with other members of the University community, adhering to university regulations and policies.

### OWNERSHIP

Taking ownership of learning and development, utilising support when needed.

### ENGAGEMENT

Engaging in opportunities provided by the University and Students' Union to enhance the student experience.

THE LOVE OF LEARNING | INDIVIDUAL AND SHARED ENDEAVOUR | MAKING A DIFFERENCE



# University Community

“ Our community of students and staff will be diverse, inclusive and welcoming, recognising and valuing the contribution that every person makes to it. ”

Strategic Plan, 2023-2028



## In partnership

We will provide and contribute to an environment of respect, which fosters a sense of belonging, and is inclusive and supportive of all.

## The University

Will advance a culture of respect and inclusiveness for all and act decisively to prevent and address harassment, bullying and unacceptable behaviours. The University will provide an environment that promotes freedom of speech, and academic freedom.



## Together

We will create an inclusive and tolerant community where we will seek to understand the perspectives of others, welcome respectful debate, and provide opportunities for students to actively co-create and shape their student experience.

## The Students' Union

Will create spaces for student voice to be heard and actioned across the University, empowering students to take ownership of their experience, and work collaboratively with the University, their Union, and their peers.

## Our Students



Will respect fellow students, staff and other members of the University community, adhering to the Conduct Policy for Students.



Will engage with academic and extra-curricular opportunities. Students will seek to discover new ideas, and understand new perspectives through respectful debate, listening to views which may differ from their own with interest and defending their own with reason.



Will feedback on their student experience through their student representatives (StARs), the programme staff, the Students' Union and wider University opportunities.

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# Academic Excellence and Engagement

“ Every student should enjoy a dynamic and interesting active learning experience. ”

Strategic Plan, 2023-2028



## In partnership

We will support students to achieve by providing a high-quality learning experience.



## Together

We will ensure that students are well informed and encouraged to take ownership of their academic journey.

## The University

Will provide consistently high standards of teaching, supported by access to quality physical and digital learning resources. Students will be provided with clear information about their course including fair and timely assessment criteria, prompt notification of any unavoidable change, and timely feedback which will guide and support future development.

## The Students' Union

Will promote students' academic rights, ensuring they are aware of all relevant policies and procedures, and where they can access independent academic advice. We will work in partnership with the University to ensure that academic changes and developments remain student-focussed and respond to students' changing needs.

## Our Students



Will take responsibility for managing learning by attending and actively engaging with teaching and learning activities, reflecting on feedback constructively and meeting with Personal Academic Tutors.



Will engage regularly with Canvas and University emails.



Will utilise the resources, facilities and research opportunities on offer.

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# Wellbeing and Personal Development

“ We will enhance our reputation for teaching excellence by refining the balance of support and challenge to ensure that our students develop as independent learners. ”

*Strategic Plan, 2023-2028*



## In partnership

We will provide a variety of services to support student wellbeing and development at each stage of their academic journey.



## Together

We will encourage students' active participation in opportunities to support their overall development.

## The University

Will provide a range of support services to promote wellbeing within our courses and through the Student Support and Success Department. We will offer students activities and opportunities which enhance academic study, employability prospects, as well as personal and professional development.

## The Students' Union

Will provide a specialised independent advice service, alongside other initiatives including peer support, to promote student wellbeing. We will also offer extra-curricular opportunities for the enhancement of students' personal and professional development and communicate the transferable skills gained from engaging.

## Our Students



Will seek and engage with services when needed.



Will capitalise on the training and resources provided by the University and Students' Union to support their personal development.

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